



## Dynamic Reports™

In the past, managers were limited to static, “one-size-fits-all” usage management reports. No longer.

Sierra Gold™ Dynamic Reports is a flexible, feature-rich, real-time reporting tool with **interactive drill-down capability** and virtually **limitless formatting and calculation options**. Individual managers can “slice and dice” data as needed to get the information they want, when they want it, in the format they prefer.

Dynamic Reports is included as a standard feature in both On-Demand and On-Premise configurations of our Sierra Gold VTS solution.

Watch a Dynamic Reports demo (Flash, 1.7 MB).

<b>Benefits</b>	<ul style="list-style-type: none"><li>• Managers can access the information they need anywhere and at any time via the Web</li><li>• Data manipulation is fast and efficient because data is downloaded directly to the manager's desktop</li><li>• Users can access and manipulate usage management reports in virtually any manner, to get to the precise information they need</li><li>• Flexibility makes decision-makers more effective at managing the telecom investment and monitoring productivity metrics</li></ul>
<b>Features</b>	<ul style="list-style-type: none"><li>• Real-time reporting with interactive drill-down capability</li><li>• Report data accessed via the Web</li><li>• Detail and summary reports from the company level down to each individual extension</li><li>• Data columns can be moved and sorted</li><li>• Data can be grouped by various fields (departments, employees, cities called, call types, etc.)</li><li>• Filtering and aliasing capability</li><li>• Key variables such as call duration and equipment expenses can be easily summed</li><li>• Managers can store their own personal favorite report “views” for later use</li></ul>

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