



SureStart™ Implementation Services

Effectively managing today's complex telecommunications networks/infrastructures is challenging. Deploying a usage management solution shouldn't be.

SAI provides a full range of implementation services, from pre-installation analysis and design to post-implementation support. Developed from years of experience in successful installations for a wide range of enterprises, our SureStart Implementation Services ensure that your **implementation is smooth, seamless, and trouble-free.**

Benefits	<ul style="list-style-type: none">• Tailored implementation services meet your specific needs and relieve your staff of time-consuming implementation responsibilities• Pre-installation analysis and design simplifies implementations and ensures prompt completion of project• Years of experience converting call record and other data from a variety of systems• Completion on time and within budget• You can be sure the system will operate flawlessly from the first day of operation
Features	<ul style="list-style-type: none">• Experienced team with a diverse mix of professional and technical expertise• Time-tested and well-documented project management methodology• A predictable implementation process with a single point of contact• Establishment of internal and external implementation roles/responsibilities• Regular meetings, many with customer involvement, to assess progress and define new needs as they arise• Available to walk your staff through every step of the process• Work with your staff to obtain required trunking and rating information and division and department hierarchies and contact names• Data conversion plan to quickly and accurately convert your existing database into SAI's format (by default, we convert Site, Division, Department, and Station call records, but we can convert other data as needed)• Key metrics for evaluating implementation progress and success• Full implementation and testing at SAI's facilities before moving the system to your location

SAI

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